



C2M.v2.7.CCB

3.4.4 Manage Budget

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Brief Description

Business Process: 3.4.4 C2M.CCB.Manage Budget

Process Type: Process

Parent Process:

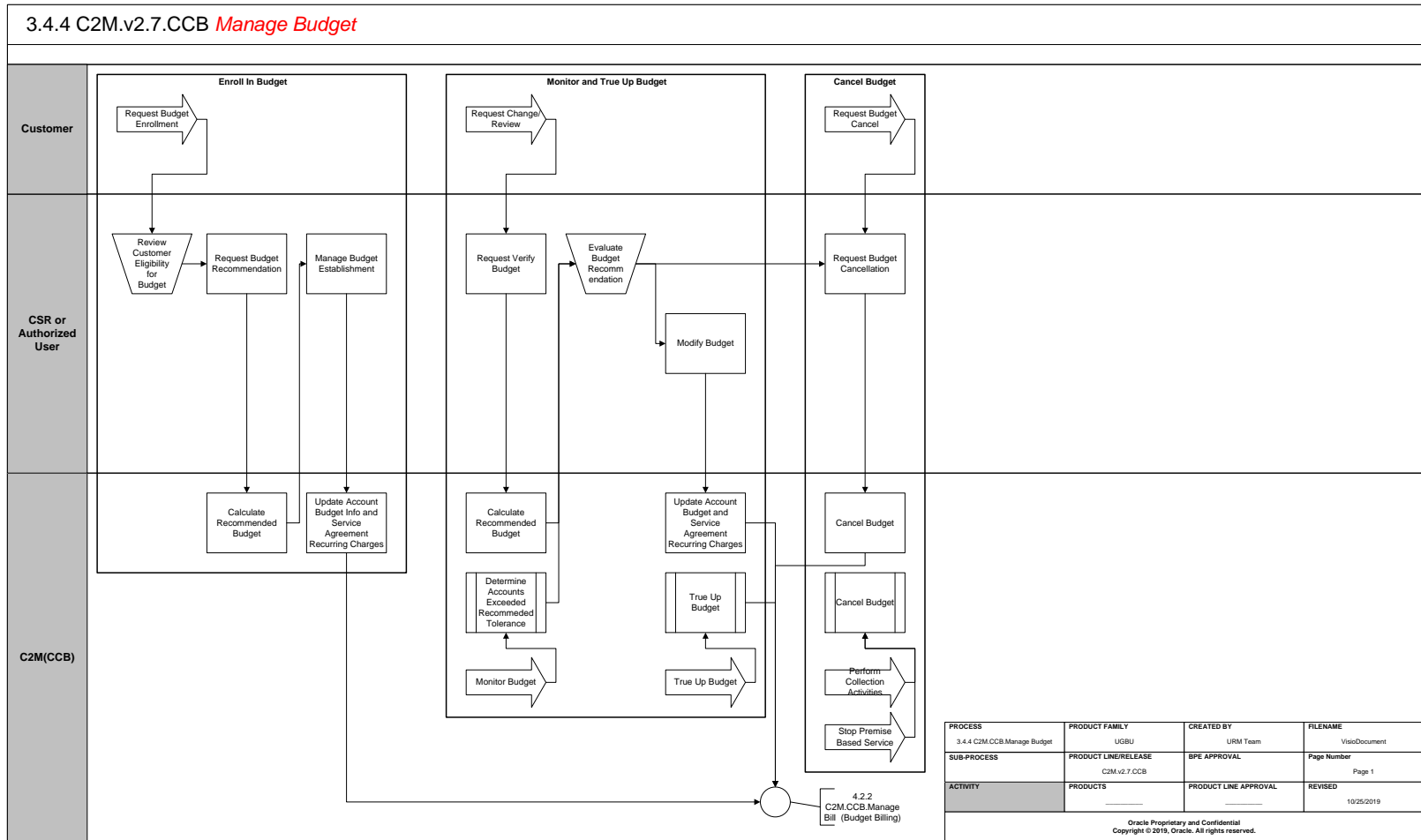
Sibling Processes:

It is a common practice for Organizations to offer their customers Budget Plans. There are two types of Budget Plans represented in this document: Budget Plan and Non-billed Budget Plan.

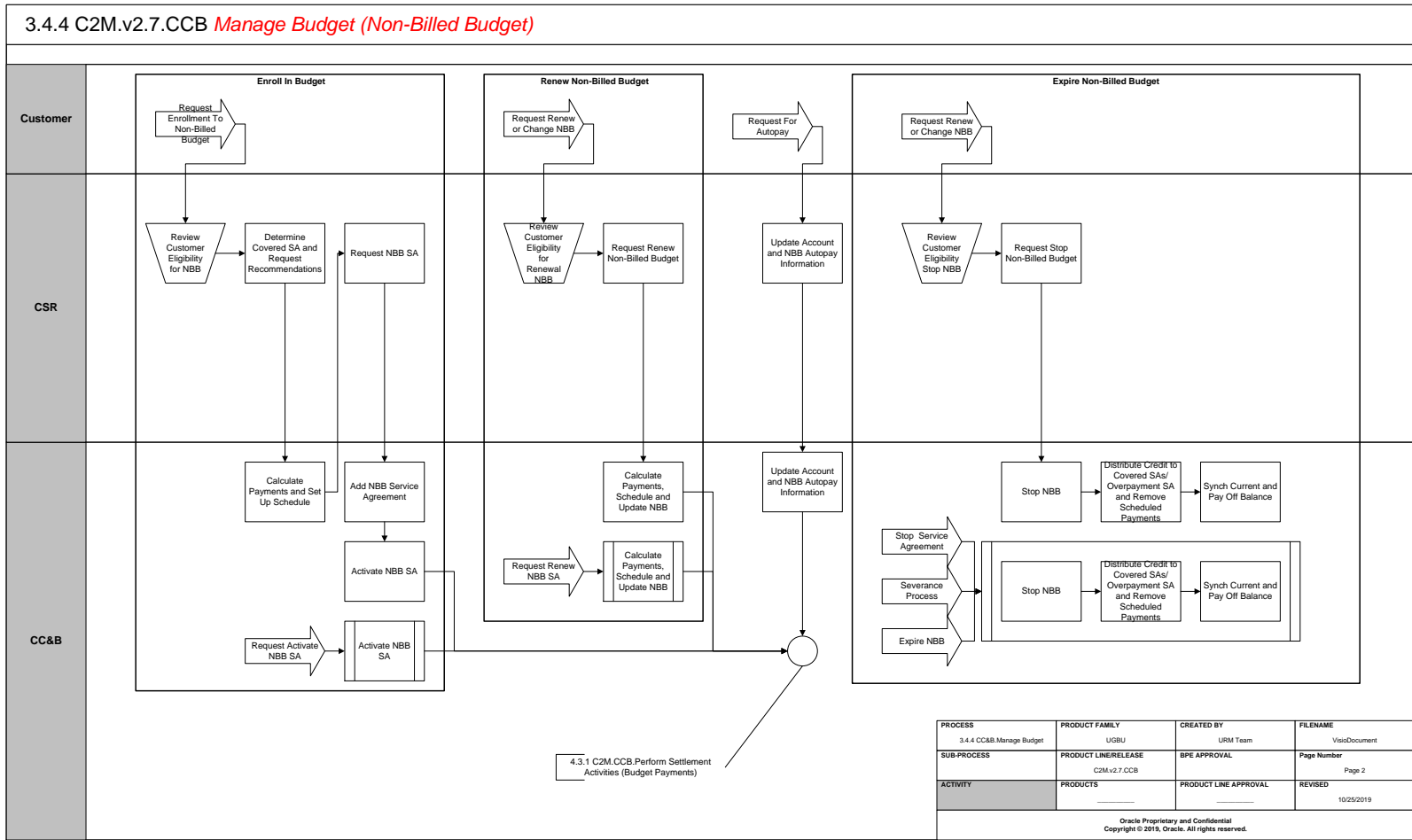
Budget Plan. Providing budget billing service is a complex process that includes of the following major steps: enroll customer in budget, monitor and true up budget, bill customer on budget, process budget payments, and cancel budget plan.

Non-Billed Budget Plan. Process depicts major elements encompasses non-billed budget: enroll eligible customer in non-billed budget and set up scheduled payments, monitor and potentially renew scheduled payment, manage financial impact on current and pay-off balances: calculation charges for monitored and unmonitored Non-Billed budget plan (bills are not created for the Non-Billed Budget's scheduled payment), process monitored and unmonitored non-billed payments)

Business Process Model Page 1



Business Process Model Page 2



Test Documentation related to the Current Process

ID	Document Name	Test Type

Document Control

Change Record

Date	Author	Version	Change Reference
02/02/12	Becky Ray	V1.0	No Previous Document, Updates
02/28/2012	Galina Polonsky	V1.1	Reviewed
12/14/2013	Dean Davis		Update
02/18/2014	Galina Polonsky		Reviewed, Approved
09/07/2017	Ekta Dua		Updated document and visio C2M
10/12/2017	Galina Polonsky		Reviewed, Approved
06/03/2019	Satya Kalavala		Updated Format for v2.7

Attachments: